

Greg Gumbel September 14.

Dear Mike -

A note just to say thanks to you and your fine company. As I write this, your guys are installing the shutters that I ordered on August 1

I'm well aware that it was pretty fast work and I appreciate it very much. From Bruce Williams all the way to your office people and to the guys doing the installation, everyone has been terrific, and I thank you.

Sincerely,

Greg Gumbel